

Smart-Tow

A-Frame & SmartBoxDUO Electronic Vacuum Braking System

Limited Two (2) Year Warranty

We are confident that our product will perform well and therefore warrant you, as the original purchaser, that your new product will be free from mechanical and electrical defects in material and workmanship during the warranty period. The Warranty period begins on the original purchase date and is for the original purchaser only. HMB does not warrant any part of the installation nor failure related to improper installation.

The Warranty Period

1st Year

If, during the first 12 months of the warranty period, your HMB product should be found defective, HMB will repair or replace the product at its discretion. HMB will refund to the original purchaser freight charges incurred in returning the product during this portion of the warranty period. (This does not include repackaging charges incurred to a third party). All warranty shipping & freight charges are for normal delivery, expedited freight charges are not included.

2nd Year

If, during the second year of the Warranty period, your HMB product should be found defective, HMB will, upon receipt of post prepaid HMB product, repair or replace the product at its discretion. HMB reserves the right to charge for labour on required repairs of the HMB product depending on condition of the product received. Customer will be responsible for return shipping during this portion of the Warranty period.

What is Not Covered

The warranty for the product will not cover damage resulting from set-up for towing, installation, neglect or misuse, use contrary to operating instructions, disassembly/repair, or alteration by any person other than an authorised Install Centre. Any implied warranty of merchantability or fitness for a particular purpose of you product is limited to the duration of this written warranty. We shall not be liable for any incidental or consequential damages for breach of any express or implied warranty.